

Written Prescriptions at Claro Hill Vets

Written Prescriptions

You can request a written prescription for your pet's medication, to allow you to source your pet's medication from an online pharmacy.

We can only do this for animals under our care. All medication requests and written prescriptions are processed in the same way and require 24 hours to process them. Our vets review each request, carefully assess your pet's clinical notes to ensure the medication is appropriate, and then authorise further medication use.

Once your pet has been examined by one of our vets, they will authorise repeat prescriptions for their medication. These can be collected within a set time-frame e.g. 3-6 months, or 12 months for parasite control. There will be a note placed on your pet's records to say when they need to be seen for re-examination before the next prescription can be dispensed.

For the majority of medications, a pet requiring a repeat prescription will need to be re-assessed every 3 – 6 months. However, this may vary in individual circumstances. Checks may be required more frequently for certain medications, e.g. diabetic patients. This is in the best interest of your animal's health and is a legal requirement.

Exceptions are made for wormer and flea treatment where the period since the last examination is extended to 12 months, unless they are a growing animal.

Controlled Medications may be prescribed for your pet, but by law a Veterinary Surgeon can only issue 28 days' worth of treatment for your pet.

How much do they cost?

A written prescription cost is £21 for your first item and £12.50 per additional item when ordered at the same time. Therefore, we advise you to order all your meds at the same time to make this more cost effective.

How will I receive my pet's written prescription?

When phoning or emailing us to request a written prescription, our reception team will need the following information:

- The order number for your purchase.
- The details and email address of your chosen pharmacy.

Our team will then process your request and send your prescription directly to your pharmacy of choice, making the entire process as convenient as possible for you.

Can I receive a copy of my prescription and send it to the pharmacy myself?

No, we send written prescriptions directly to your chosen pharmacy for the following reasons:

- to prevent prescription misuse/fraud or loss.
- to ensure the prescription is received promptly.
- to make the process as easy as possible for you.

**Choosing a reputable online pharmacy**

When looking for a legitimate online pharmacy to safely order pet medication, prescriptions and treatment from, look out for the following:

- Do they ask for a pet prescription? If they don't, don't use them. It's a legal requirement for the pharmacy to ask for a valid prescription with your order.
- Do they have a MRCVS registered pharmacist available (meaning a Member of the Royal College of Veterinary Surgeons)? If they do, that's good.
- If purchasing medication from an online retailer, we recommend making sure they are Veterinary Medicines Directorate (VMD) approved. A list of accredited retailers can be found at:
 - [Accredited internet retailer scheme](#)
- Does the price of medication seem as expected? If they don't, be wary. If prices appear to be 'too' cheap, the medicines could be counterfeit or even dangerous.

Finally, check that the website is safe, with secure payments, clear terms and conditions, and a business name, address and contact details.

Common online pharmacy used are:

- Pet Drugs Online
- Animed
- VioVet
- Weldricks

Thank you for your cooperation and understanding. Please do not hesitate to ask if you have any further questions.